



# The Canary in the Coalmine: Focusing on Attendance to Strengthen Your MTSS





## About Us

**Attendance Works** advances student success and closes equity gaps by reducing chronic absence. Operating at the local, state, and national level, Attendance Works:

- ✓ Advances better **policy**
- ✓ Nurtures proven and promising **practice**
- ✓ Promotes meaningful and effective **communication**
- ✓ Catalyzes needed **research**

Since our launch in 2010, we have become the nation's “go-to” resource for improving student attendance. To learn more, visit our website: [www.attendanceworks.org](http://www.attendanceworks.org)



## Agenda

1. Welcome and Opening Remarks
2. Why Attendance Matters
3. A Data-Driven, Tiered Approach to Improve Attendance



## Learning Intentions

As the result of this session, participants will:

- Invest in prevention and early intervention strategies to improve attendance
- Use chronic absence as an indicator to activate supports at the individual, group and school levels
- Implement evidence-based attendance improvement strategies



## Getting Started: Introductions

### *Use the Chat and share:*

- ✓ Your name and role
- ✓ Your school or organization
- ✓ The name of one person who inspired you to attend and learn, and a short sentence about how they motivated you

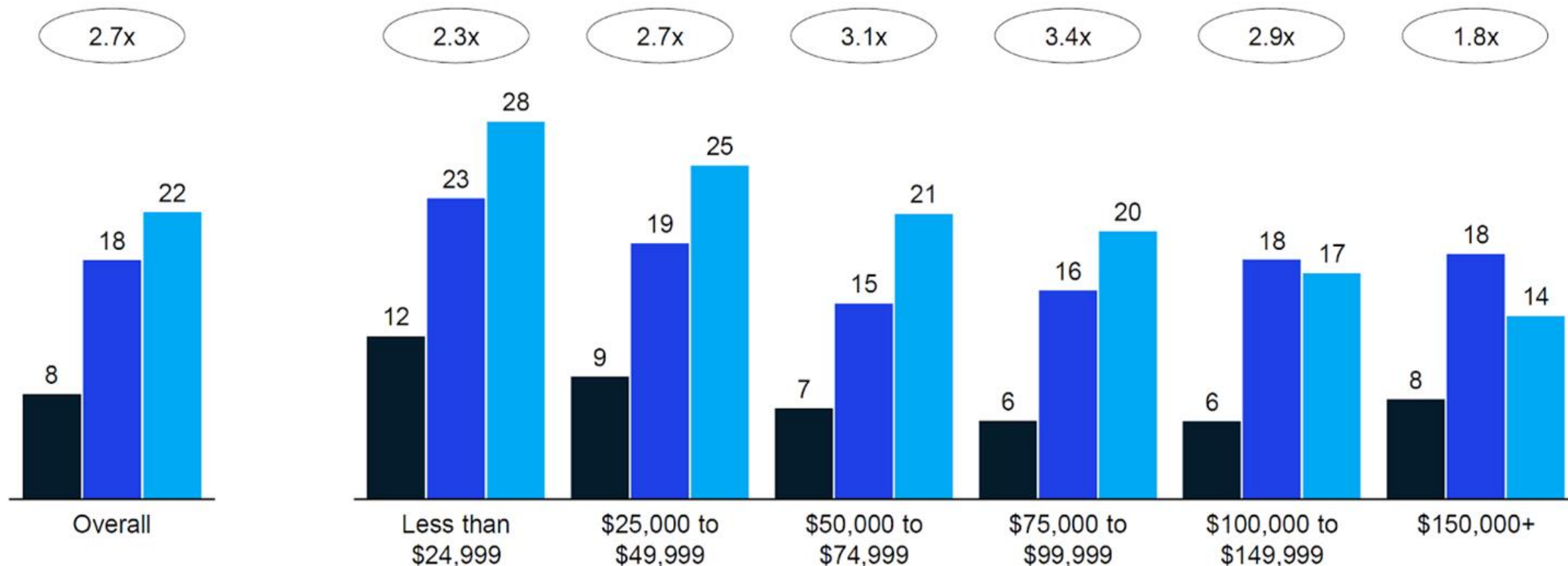
# **Why Attendance Matters**

# Attendance by income

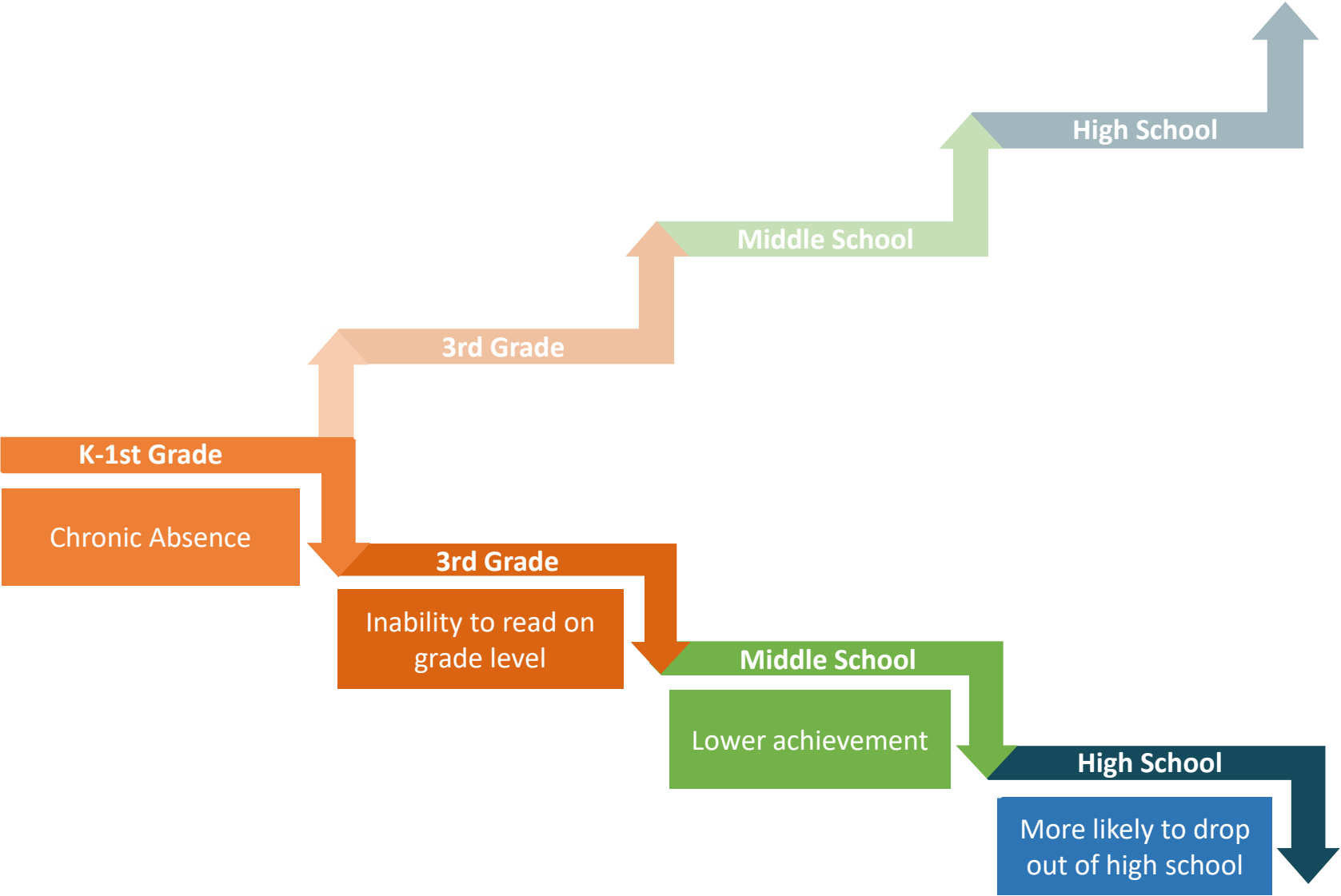
% of parents with children in grades K-12 indicating their child could be chronically absent

- Pre-pandemic (% of parents reporting their student used to miss 15+ days in a full year)
- Spring 21 (% of parents reporting their student has missed 15+ days in 20-21 school year)
- Fall 21 (% of parents reporting their student has missed 4+ days in 21-22 school year so far)

# Increase from pre-pandemic to Fall 21



# Improving Attendance Matters







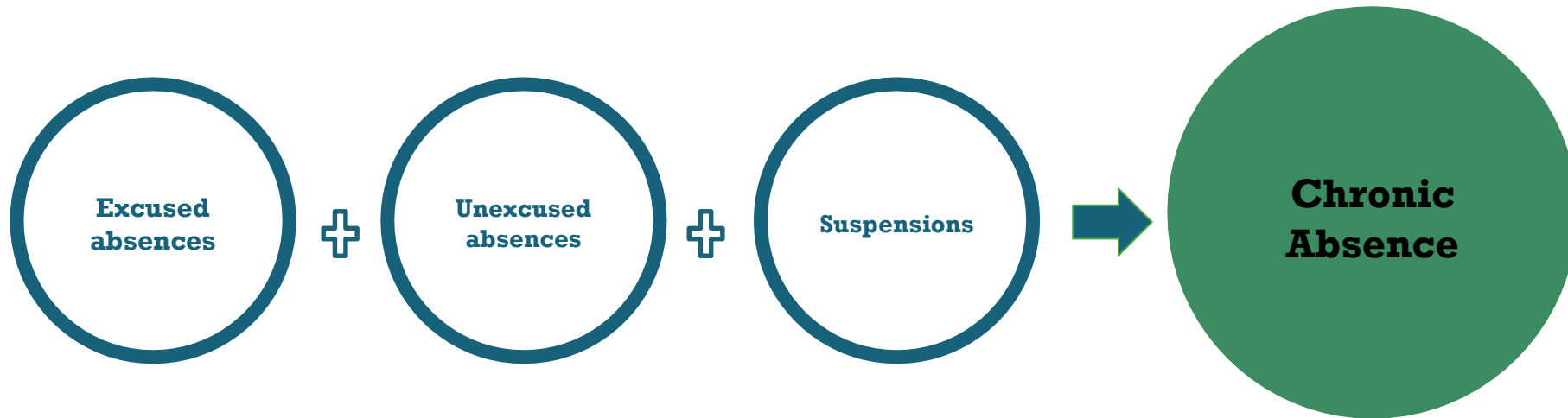
**What is the relationship  
between absences and equity?**

**Absenteeism is a *leading* indicator  
and a *cause* of educational  
inequity**



## Chronic Absence Measures Lost Opportunity To Learn

Chronic absence is missing so much school for any reason that a student is academically at risk. Chronic absence is defined as **missing 10 percent or more of school for any reason.**



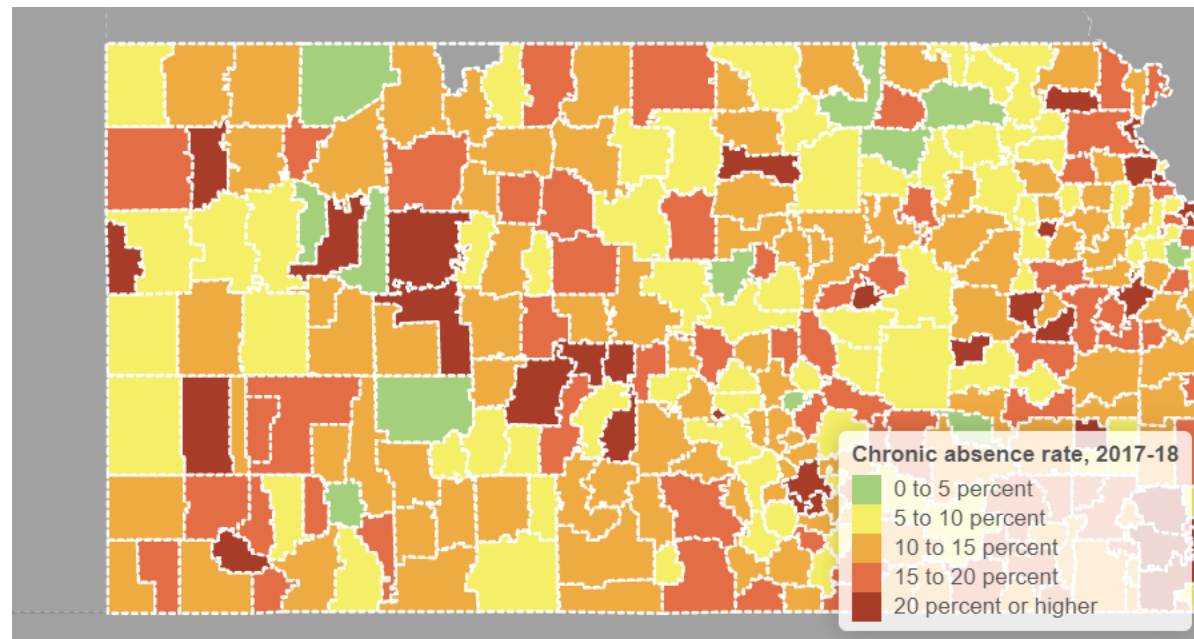
Chronic absence is different from **truancy** (unexcused absences only) or **average daily attendance** (how many students show up to school each day).



## Chronic Absence increasing in Kansas

2017-18 Chronic absence rate – 15%

2020-21 Chronic absence rate – 17.4%



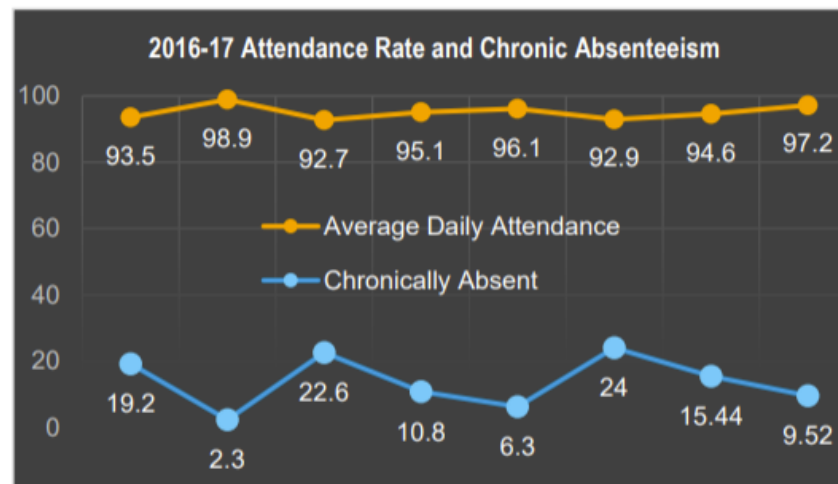


## Average Daily Attendance (ADA) Can Mask Chronic Absence

90% and even 95%  $\neq$  A

### How are the Attendance Rate and Chronic Absenteeism related?

The attendance rate is the Average Daily Attendance/Average Daily Membership of a school or district. The Chronic Absenteeism rate, which now must be reported, is the percentage of students in a school that miss more than 10 percent of the instructional time for any reason, excused or unexcused.

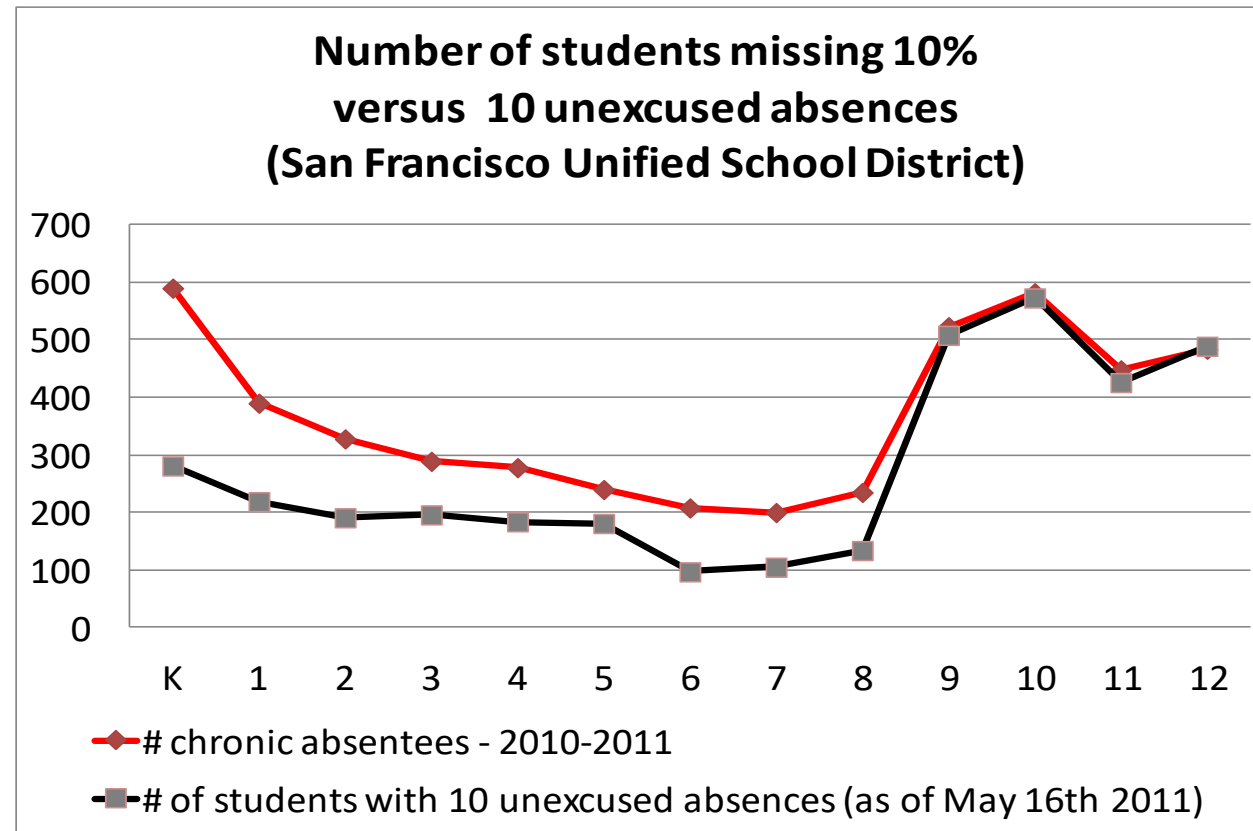


**Attendance Rate and Chronic Absenteeism are not inversely related. Attendance Rates tell "how many" students show up each day. Chronic Absenteeism rates show "which" students do not show up each day.** Comparison of eight Kansas districts in terms of Attendance Rate and Chronic Absenteeism.

<https://www.ksde.org/Portals/0/CSAS/CSAS%20Home/Graduation%20and%20Schools%20of%20Choice/2017-18%20Chronic%20Absenteeism%20Fact%20Sheet.pdf?ver=2017-12-28-131623-847>



## Chronic Absence vs. Truancy



# What's the Difference Between Chronic Absence vs. Truancy?

## Truancy

- ▲ Counts **ONLY** unexcused absences
- ▲ Emphasizes individual compliance with school rules
- ▲ Uses legal, typically more blaming and punitive, solutions



## Chronic Absence

- Counts **ALL** absences (*excused, unexcused & suspensions*)
- Emphasizes impact of missed days
- Uses preventative, problem-solving, trauma-sensitive strategies
- Cultivates family & student engagement





## Reflection

### *Reflect on your practice:*

What approach does your school or school system take to improving attendance?

Is it more punitive or prevention oriented?

# Reducing Chronic Absence Requires a Team Approach







## What makes a team effective?

### *Type in Chat:*

Describe one principle or value that is essential to an effective team.



## Primary Purpose of a Team Approach

Organize and facilitate a schoolwide attendance strategy and ensure it is an integral component of the school's plan to improve outcomes for all students.



- 1. Organize a multi-tiered attendance strategy that begins with prevention and early intervention.**
- 2. Examine attendance and absenteeism data to assess which groups of students have higher or lower levels of absence.**
- 3. Identify factors and strategies that affect attendance.**
- 4. Mobilize everyone in the school community to address attendance.**
- 5. Determine if you are making a difference.**

# Ensuring Attendance Requires A Team

The Attendance Strategy should be led by the school principal and the leadership team.

Teams working on improving student attendance could include the school's:

- \* Nurse
- \* Counselor
- \* Social Worker
- \* Administrative support staff
- \* Special education staff
- \* Teachers
- \* Early education staff
- \* Community School Directors and Coordinators
- \* Expanded Learning program staff
- \* Family Resource Center Directors and Coordinators
- \* Pupil Personnel Workers
- \* Child Welfare and Attendance Officers



Members should be able to bring the perspectives of the student demographics. Teams should incorporate input from families and students along with the community.



## Determine which team(s) will assume the attendance MTSS functions

- Map all the teams that currently operate in your school by purpose, membership and meeting schedule.
- Identify areas of overlap, redundancy and/or gaps.
- Consider if attendance responsibilities can be integrated into an existing team (e.g., MTSS, PBIS, RTI, grade-level, etc.).
- Consider if different teams can assume responsibility for each Tier and how efforts will be coordinated across teams.
- Determine if a new team needs to be established.

<https://www.attendanceworks.org/wp-content/uploads/2019/06/Map-of-School-Teams.pdf>



## Poll

### ***What teams can address attendance? (check all that apply)***

- Stand-alone attendance team
- Positive Behavioral Intervention Supports or PBIS team (attendance and behavior)
- Multi-Tiered Systems of Support (MTSS) team
- Response to Intervention (RTI) team
- Case Management Team
- Other (type in chat)



## Avoid Common Pitfalls

- ✗ Establish a team that operates in isolation
- ✗ Fail to rally whole school to support prevention & early intervention
- ✗ Focus only on students with most absences
- ✗ Case management as the sole strategy
- ✗ Jumping to solutions without sufficient understanding of factors behind absences
- ✗ Team composition does not reflect the demographics, perspectives or cultural realities of the student population



# Team Self-Assessment

## School Team Self-Assessment

Lead A Whole School Approach to Attendance	Solidly in Place	Measurable Progress	Needs Improvement	Urgent Gap	Evidence
1. The principal makes attendance a top priority for the entire school.					
2. The group responsible for organizing the school's attendance strategy is aligned with other school teams to ensure attendance is an integral component of the school's plan to improve outcomes for all children.					
3. Our team members reflect the demographics of our school community and/or are able to bring the perspectives of the student demographics.					
4. Collectively, team members have the authority, will and skill to remove barriers and address inequities.					

Organize A Multi-Tiered Strategy	Solidly in Place	Measurable Progress	Needs Improvement	Urgent Gap	Evidence
1. Our regular team agenda is aligned to a multi-tiered system of support.					
2. We proactively promote an engaging school climate.					
3. We have defined when Tier 2 or Tier 3 supports should be offered.					
4. We have a protocol for early personalized outreach to families.					
5. We connect students who are missing too much learning time to one adult in the school (e.g., Mentor or Family Ambassador).					
6. We have a coordinated interagency response to ensure students receive the additional support they need.					

## How well does your team...

- Lead a Whole School Approach to Attendance
- Organize a Multi-Tiered Strategy
- Examine Attendance Data
- Identify Barriers & Inequities
- Mobilize the School Community
- Monitor Progress

<https://www.attendanceworks.org/wp-content/uploads/2019/06/School-Team-Self-Assessment-rev-1-31-21.pdf>



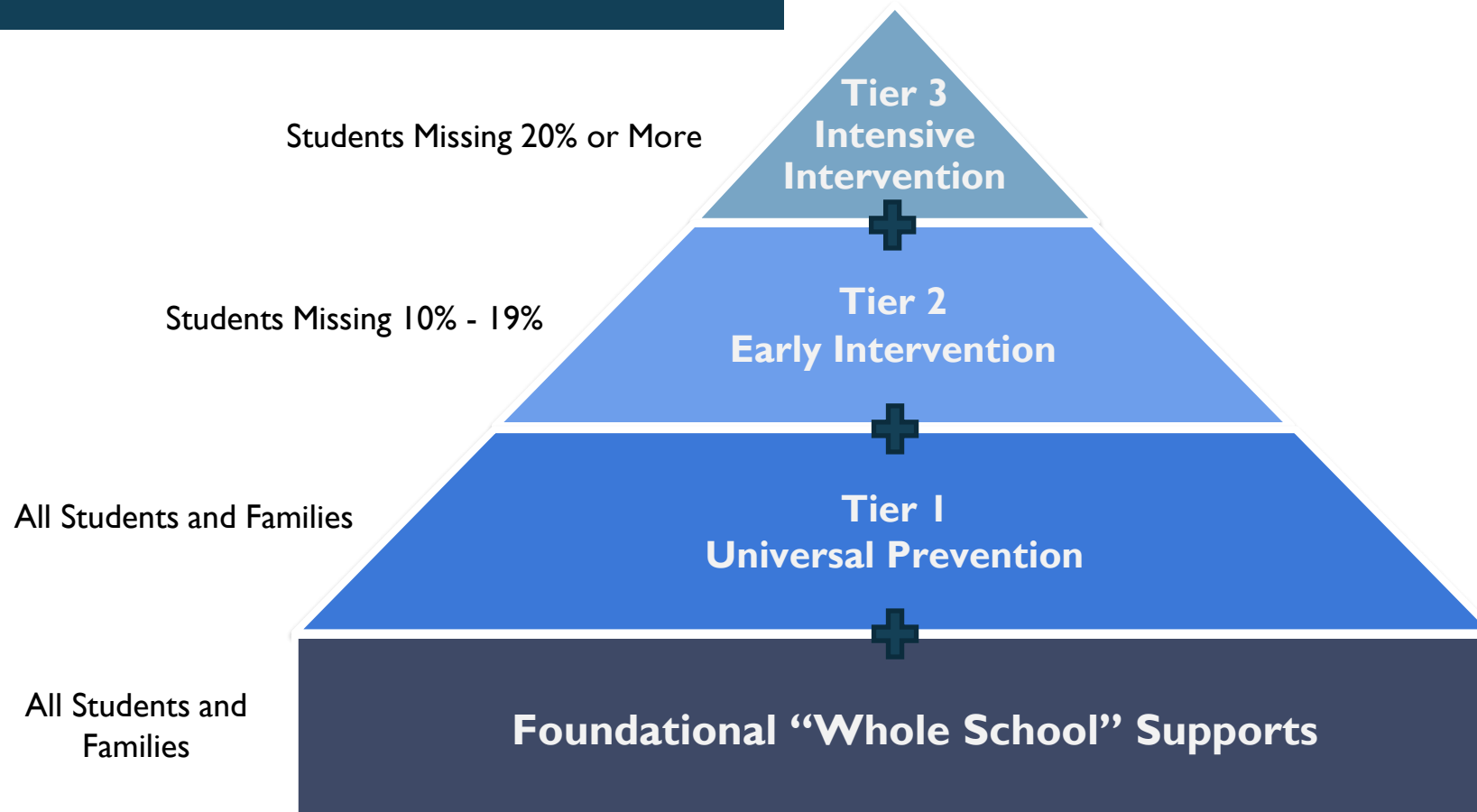
# **Team Function #1:**

***Organize a multi-tiered attendance strategy that begins with prevention and early intervention***





## When Tackling Absenteeism, Begin with Whole School and Prevention Strategies





## Foundational Supports are Building Blocks of Schools that Promote Engagement

Share in Chat: In your experience which foundational supports have been most essential at your school or in your district

Healthy learning environments	Enrichment activities and clubs	Positive relationships	Active family and student engagement
Access to tech equipment and connectivity	Challenging and Engaging Curriculum	Traditions and celebrations	Support for families to facilitate learning at home
Welcoming, safe school climate	Advisories or Morning Meetings to Build Community	Learning Supports	Access to Food and Other Basic Needs

## Foundational “Whole School” Supports

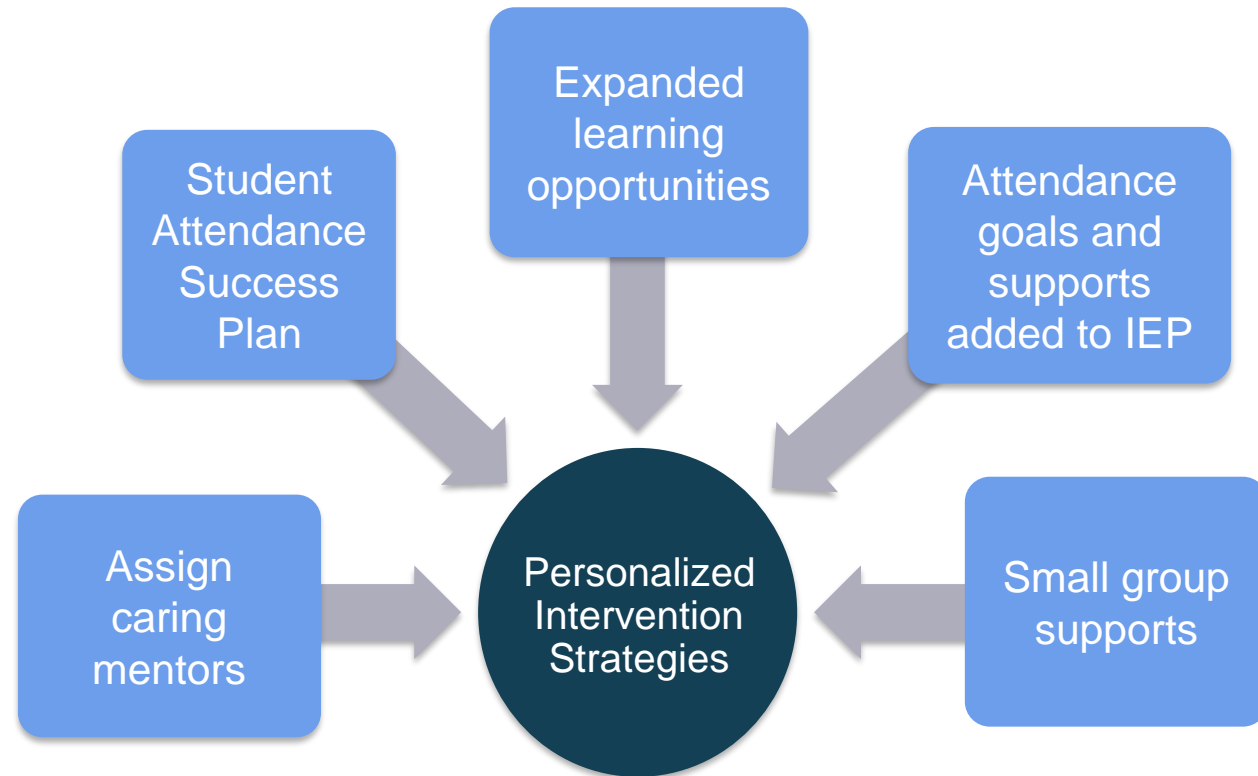


## **Tier 1: Universal Attendance Supports**

- ❖ Clear, concise and consistent communication about schedules and expectations
- ❖ Predictable daily/weekly routines related to attendance
- ❖ Take daily attendance accurately with care
- ❖ Personalized communication to families when students are absent
- ❖ Recognition of good and improved attendance
- ❖ Access to wellness checks and connectivity assessments
- ❖ Regular monitoring of attendance data

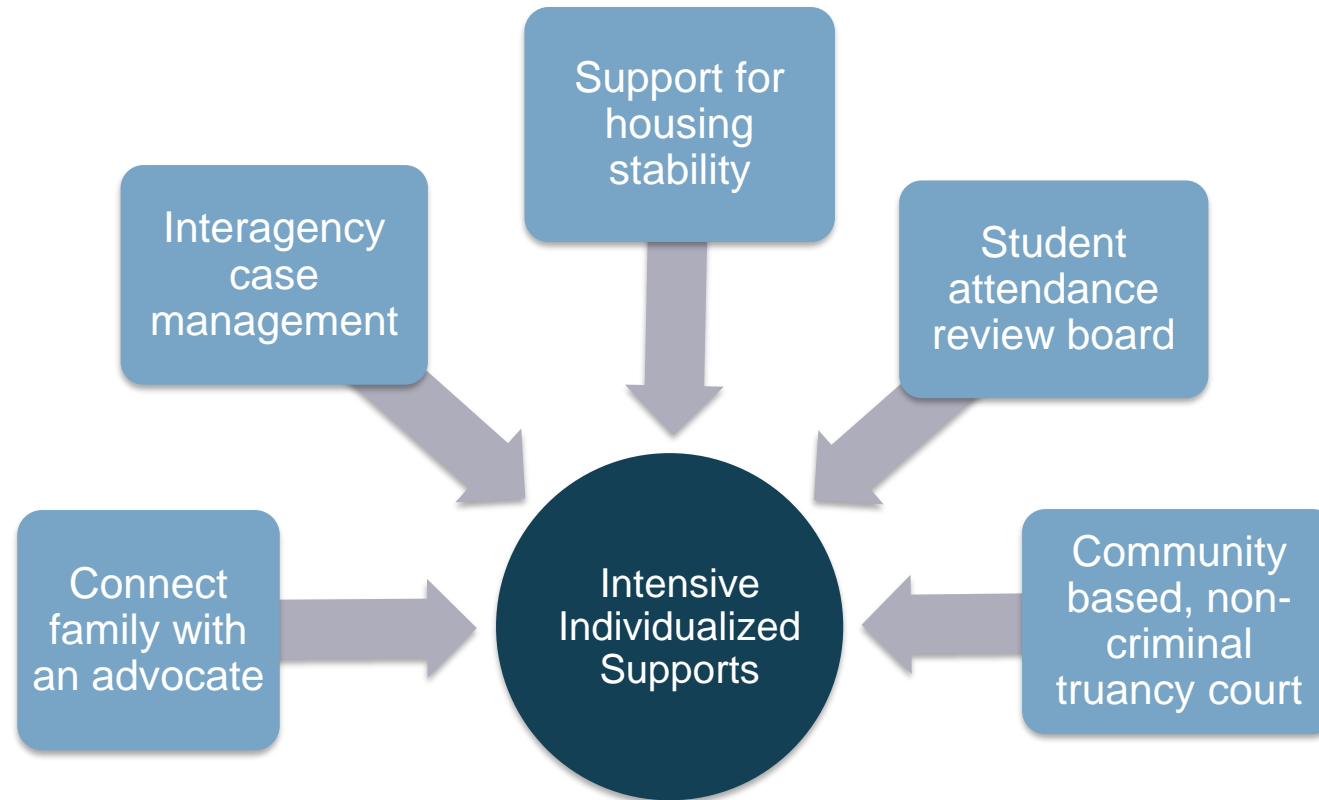


**Tier 2: Strategies layer in support, strengthen relationships, and take a problem-solving approach**





### **Tier 3: Strategies involve public and community partners and integrated case management**

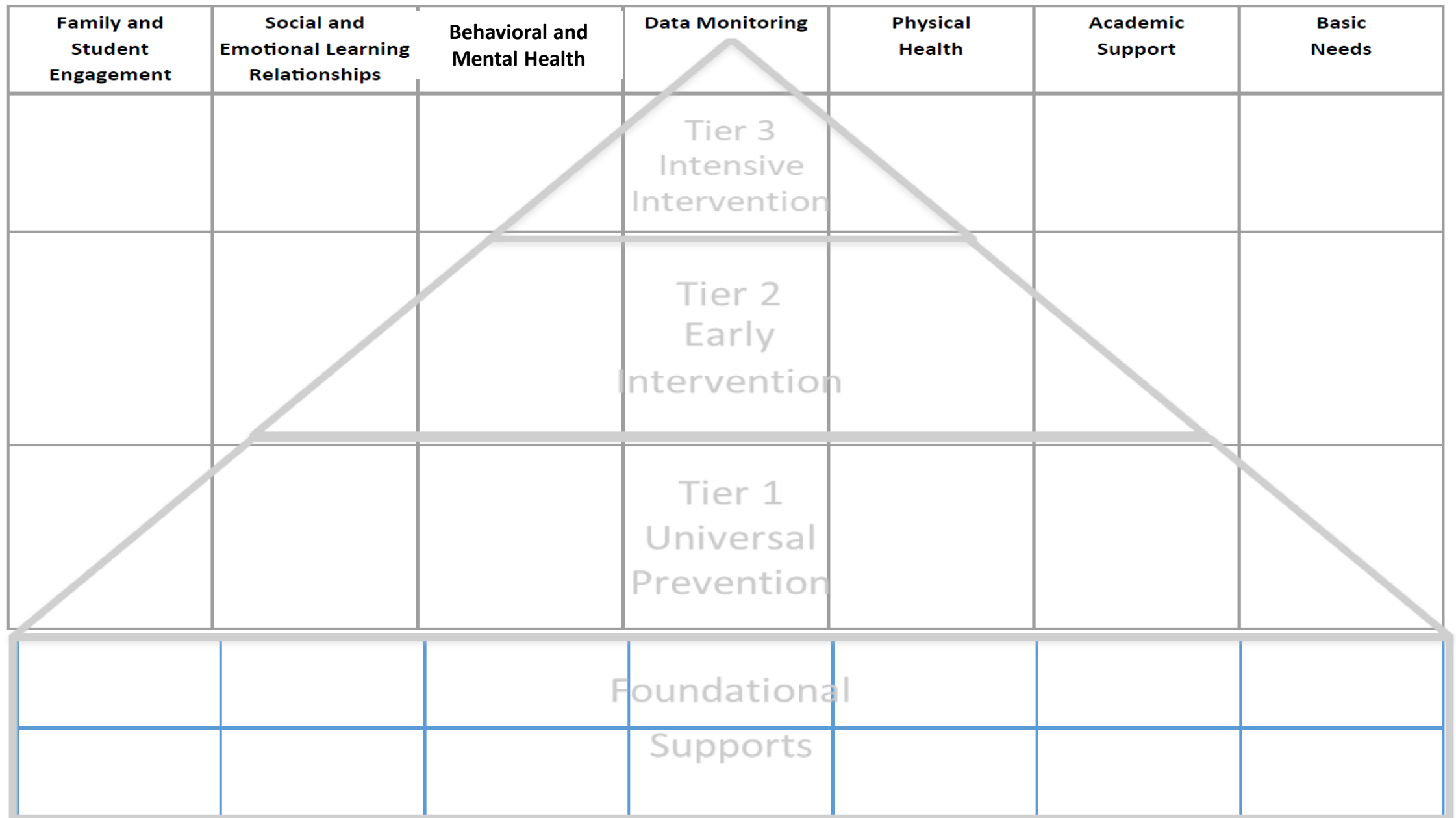




## Reflection

*In working to improve attendance, where does your school put most of its efforts?*

- Foundational Whole School Supports
- Tier 1 Absenteeism Prevention
- Tier 2 Absenteeism Early Intervention
- Tier 3 Absenteeism Intensive Supports



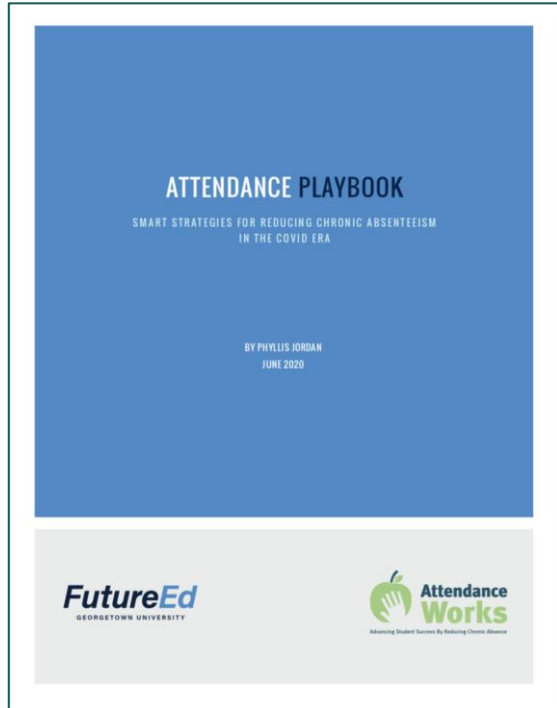
<https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/>



Family and Student Engagement	Social and Emotional Learning Relationships	Behavioral and Mental health	Data Monitoring	Physical Health	Academic Support	Basic Needs
Connect family with community supports	Conduct empathy interview	Individual Plan based on Identified Needs	Intensive outreach to locate student and family and assess situation	Individual Plan based on Identified Needs	Connect with a tutor or other individualized academic support	Provision of targeted resources
Virtual/physically distanced family meeting or home visit when absences add-up	Institute Success Mentor or Family Ambassador Program	Small group counseling to provide support for students dealing with anxiety	Using absenteeism data to activate targeted supports	Assist a family with identifying a medical home / family health practitioner	Additional tech support and training for families and students	Assisting a family with signing up for public programs e.g. Medicaid, SNAP etc.
Community building to create belonging and connection	Invite families to design the school's drop-off and pick-up protocols	Individual wellness check and connectivity assessments	Personalized outreach and communication to families when students are absent	Immunization Clinic	Clear, concise and consistent communication about schedules and expectations	School Community Food and Household Goods Pantry

Physically healthy learning environment	Welcoming, socially-emotionally safe, trauma-informed school climate	A culture of continuous improvement	Home rooms and/or Advisory	Active engagement of parents and students in planning and problem solving	A leadership team that monitors attendance data
Access to tech equipment and connectivity	Access to Learning Supports	Enrichment activities and clubs	Routines, rituals and celebrations	A schedule of classes and where/how they are held	Support for all families to facilitate learning at home

# Interventions that Can be Found in the Attendance Playbook



## **TIER I Interventions**

- Nudging Parents and Students
- Home Visits
- Positive Messaging
- Incentives
- Healthy School Buildings
- School-based Health Services
- Telehealth
- School Buses and Public Transit
- A Safer Walk to School
- Breakfast for All
- Laundry at School
- Relevant—and Culturally Relevant—Curriculum
- Threshold Greetings
- Rethinking Recess
- Restorative Discipline Practices

## **TIER II Interventions**

- Early Warning Systems
- Mentors
- Youth Engagement
- Addressing Asthma
- Targeted Transportation
- Students with Disabilities
- School Refusal
- Immigration Enforcement

## **TIER III Interventions**

- Truancy Courts
- Interagency Case Management
- Housing Challenges

Attendance Playbook: <https://www.future-ed.org/attendance-playbook/>

Implementation Guide: <https://www.attendanceworks.org/resources/attendance-playbook/>



## Focus on High Leverage Relationship Activities at Every Level

### *What is a high leverage activity?*

- ❑ Lays a foundation for caring and positive relationships
- ❑ Can be used with staff and with students and families
- ❑ Offered universally with extra attention and tailoring to ensure it reaches chronically absent students

(Examples: Greeting By the Door, Giving Thanks, Individual Learning Plans, Restorative Circles, etc.)



## Greetings by the Door

1. Positive Greeting by Name
2. Smile, offer an affirming comment
3. Give students a choice, low / no contact options:
  - Wave
  - Thumbs up
  - Bow
  - Elbow bump



<https://www.edutopia.org/video/making-connections-greetings-door>



## Evidence-Based Programs to Build Positive Relationships

### Relational Home Visits

- ✓ Goal is to create positive relationship between educators and parents *before* any issues arise.
- ✓ Example of model program: Parent Teacher Home Visits  
<http://www.pthvp.org/what-we-do/pthv-model/>
- ✓ Offers in-person and online training
- ✓ Offers in-person and online visiting options

### Mentoring

- ✓ Goal is to create positive connection between mentor and student(s) to support student success in school
- ✓ Example of programs: MENTOR, Peer Group Connections, Success Mentor
- ✓ Virtual options for different age groups, <https://www.mentoring.org/virtual-mentoring-portals/>



**Let's Hear From You!**

**In your experience, what strategies work to forge positive relationships with students and families?**

*Please share your ideas in the Chat box.*

# Additional Resources

- Pathways to Engagement: A Toolkit for Covid-19 Recovery Through Attendance  
<https://www.attendanceworks.org/resources/toolkits/pathways-to-engagement-a-toolkit-for-covid-19-recovery-through-attendance/>
- How to Guide Relationship Mapping: Download in-person and virtual versions of this guide at <https://mcc.gse.harvard.edu/resources-for-educators/relationship-mapping-strategy>
- 2x10 Relationship Strategy Bank  
[https://www.scoe.net/media/e4olyjr/sesion\\_2\\_relationship\\_strategy\\_bank.pdf](https://www.scoe.net/media/e4olyjr/sesion_2_relationship_strategy_bank.pdf)
- America's Promise – resources to work with teens <https://www.americaspromise.org/voices-of-young-people>
- Attendance Playbook, <https://www.attendanceworks.org/resources/attendance-playbook/>

# **Additional Tools for Tier 1**





## Forging Partnerships with Families to Support Engagement and Attendance

- Communicate supportive messages (Stay Safe, Stay Healthy, Keep Connected and Keep Learning) throughout the school year
- Provide tailored, personalized and caring messages to students and families who are chronically absent
- Offer actionable steps to improve attendance
- Make sure families know what resources are available for basic needs as well as learning at home.

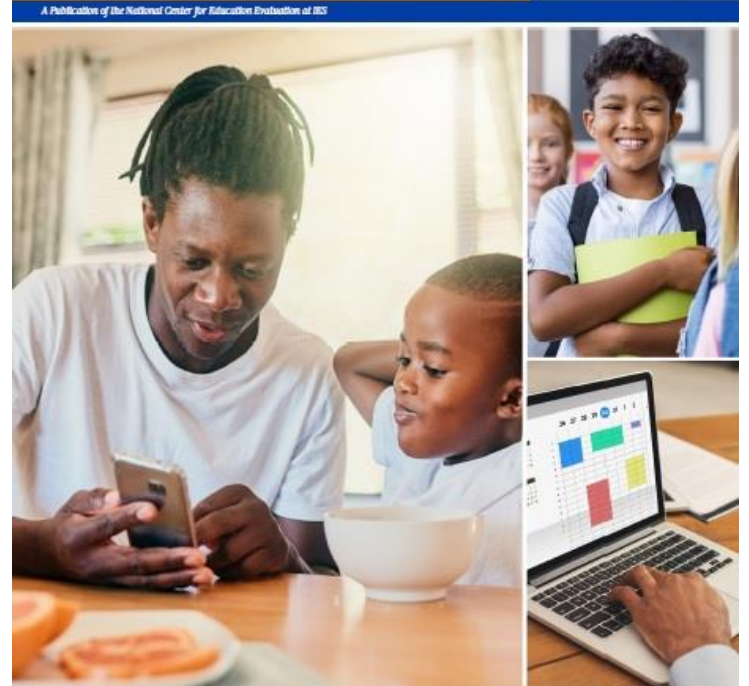


## Communicating with Families

**Use these resources to help your communications with families be clear and supportive:**

- ❖ Chronic Absence letter Updated for Covid-19  
<https://www.attendanceworks.org/resources/welcome-students-to-school/>
- ❖ Stay the Course: A Winter Messaging Toolkit  
<https://www.attendanceworks.org/resources/messaging/stay-the-course-a-winter-messaging-toolkit/>
- ❖ How to Text Message Parents to Reduce Chronic Absence Using an Evidence-Based Approach  
<https://ies.ed.gov/ncee/pubs/2022001/pdf/2022001.pdf>

### How to Text Message Parents to Reduce Chronic Absence Using an Evidence-Based Approach





## Additional Resources from Attendance Works



### Handouts for Families

- ✓ Preschool, Elementary & Secondary Grades
- ✓ Available in English, Spanish, Chinese, Vietnamese, Tagalog and Creole

<https://www.attendanceworks.org/resources/handouts-for-families/>

### Sign up for the 2022 Attendance Awareness Campaign

<https://awareness.attendanceworks.org/contact/aam-updates/>



**Help Your Child Succeed in School:  
Build the Habit of Good Attendance Early**

**DID YOU KNOW?**




- Starting in preschool and kindergarten, too many absences can cause children to fall behind in school.
- Missing 10%, or about 2 days each month over the course of a school year, can make it harder to learn to read.
- Students can still fall behind if they miss just one or two days every few weeks.
- Being late to school may lead to poor attendance.
- Absences and tardiness can affect the whole classroom if the teacher has to slow down learning to help children catch up.

Attending school regularly helps children feel better about school—and themselves. Start building this habit in preschool so they learn right away that going to school on time, every day is important. Eventually good attendance will be a skill that will help them succeed in high school and college.

**WHAT YOU CAN DO**

- Set a regular bedtime and morning routine.
- Lay out clothes and pack backpacks the night before.
- Find out what day school starts and make sure your child has the required shots.
- Introduce your children to their teachers and classmates before school starts.
- Develop backup plans for getting to school if something comes up. Call on a family member, a neighbor, or another parent.
- Avoid medical appointments and extended trips when school is in session.
- Keep in mind that complaints of a stomach ache or headache can be a sign of anxiety and not a reason to stay home. If your child seems anxious about going to school, talk to teachers, school counselors and other parents for advice on how to make your child feel comfortable and excited about learning.
- If your child must stay home due to illness, ask the teacher for resources and ideas to continue learning at home

**When Do Absences Become a Problem?**

	<b>CHRONIC ABSENCE</b> 18 or more days
	<b>WARNING SIGNS</b> 10 to 17 days
	<b>SATISFACTORY</b> 9 or fewer absences

Note: These numbers assume a 180-day school year.

Visit Attendance Works at [www.attendanceworks.org](http://www.attendanceworks.org) for free downloadable resources and tools!



## **Team Function #2:**

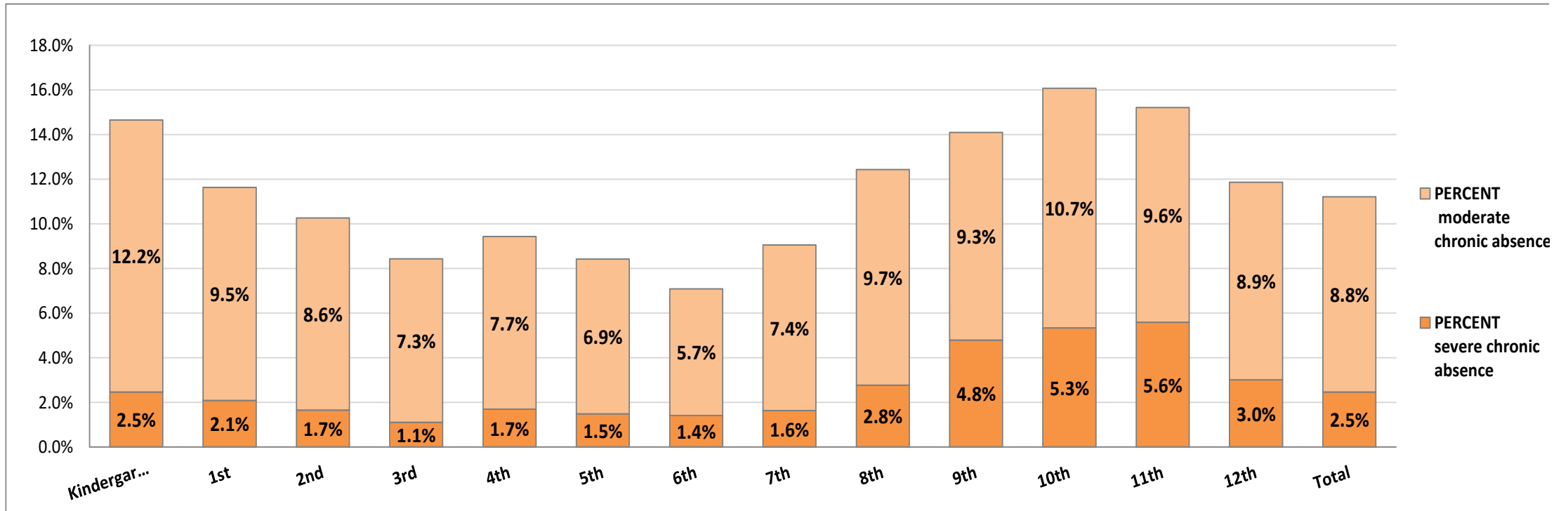
*Examine attendance & absenteeism data to assess which groups of students have higher or lower levels of absence*





## Use Data to Determine Where to Intervene Which Grades Have Highest Levels?

What percentage of students in each grade level were MODERATELY or SEVERELY chronically absent?



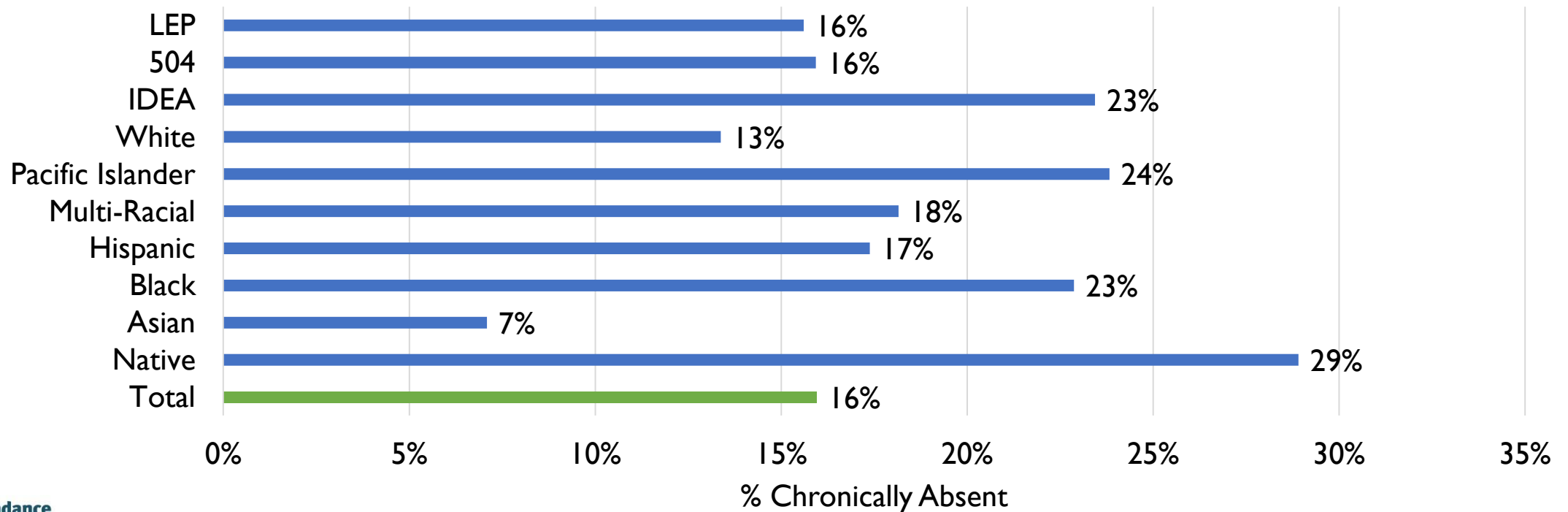


## National Data Show that the Impact of Chronic Absence is Disproportionate



*Populations disproportionately affected by chronic absence are among those most affected by Covid-19*

Estimated National Chronic Absence Rates by Demographic Sub-group - 2017-18





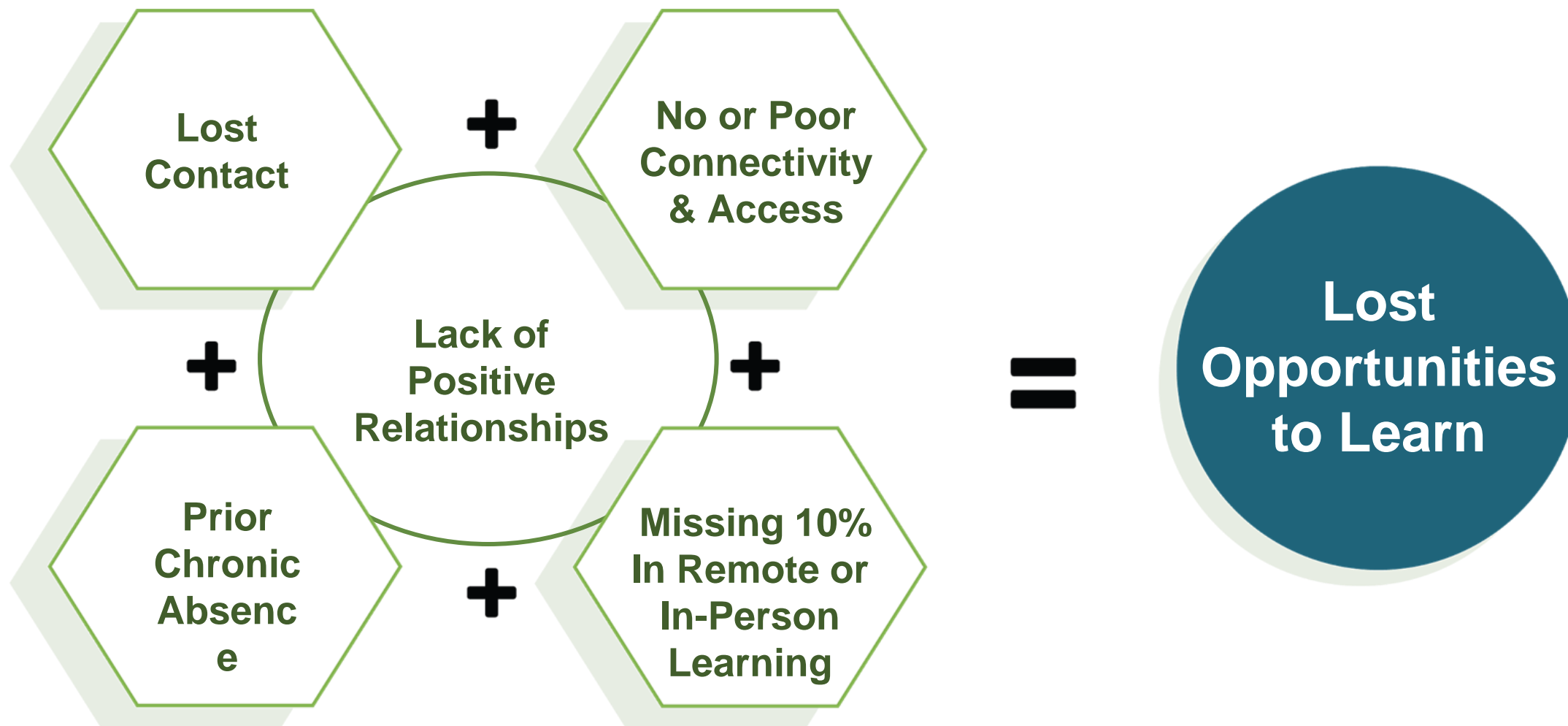


## Identify Positive Outliers and Schools Needing Greater Support

	Elementary	Middle	High School
# Schools with 0%-5% Chronic Absence	9	0	0
# Schools with 5.1%-10% Chronic Absence	17	4	1
# Schools with 10.1%-20% Chronic Absence	25	8	6
# Schools with >20.1% Chronic Absence	9	4	9
Total No. Schools	60	16	16
Highest % of Chronic Absence	31.5%	32.8%	42.1%
Lowest % of Chronic Absence	0.3%	6.9%	7.9%
Median	12.7%	14.9%	21.0%
Mean	11.9%	15.6%	22.4%



# Identifying Students At Risk Due to Lack of Opportunity to Learn





## Use Data to Identify and Address Inequities

- Analyze absences, contact, connectivity, relationships and participation data overall, broken down by school, grade, race/ethnicity, home language, disability and zip code.
- Use qualitative information, especially drawing upon the perspectives of students and families, to deepen an understanding of the contributing factors
- Determine how to address unequal access to resources.



## Let's Chat

***Which groups of students in your school have higher rates of absenteeism and require priority attention?***



## Free Attendance Works Data Tools

- ✓ The District Attendance Tracking Tools (DATT) and School Attendance Tracking Tools (SATT) are available in three modules:
  - ✓ Grades K-5
  - ✓ Grades 6-8 and
  - ✓ Grades 9-12
- ✓ We also offer a Tool to Combine the Modules for K-12 reports

<https://www.attendanceworks.org/resources/data-tools/>

# When to Reach Out and Provide Support

## Tier 2 Early Intervention

### Suggested Criteria for what activates early outreach:

- Missing 10-19% of school—*regardless of the mode of instruction*—in the prior school year
- Missing 10% of learning opportunities during current year
- Not checking in or completing work in distance learning
- Lost contact with student/family — wellness check (immediate action required)

**Consider who should respond:** Attendance staff? Counselors? Nurses? Community partners? Teachers? Teachers on special assignment? Social work interns?

**Document:** Any attendance barriers staff identify, supports provided or follow up needed

## When to Reach Out and Provide Support

### Tier 3 Intensive Intervention

#### **Suggested Criteria for what activates intensive outreach:**

- Missing 20% or more of school in prior school year (severely chronically absent)
- Missing 20% or more of school during current year
- Students who already qualify for McKinney Vento services, who are in foster care or involved in juvenile justice

**Consider who should respond:** Social Workers? Staff of public agencies?

**Document:** Any attendance barriers staff identify, supports provided or follow up needed

# What should happen at our school for each level of absence?

sample form: <https://www.attendanceworks.org/wp-content/uploads/2019/06/School-Summary-of-Actions-SAMPLE-FORM-rev-July-2021.pdf>

Number of Absences	Action(s)	People Responsible	Resources to Support Action(s)	Documentation <i>What was the reason for the absence, and what intervention or support was offered?</i>
0	Welcome Letter Welcome Video on website	School secretary Principal and person who updates the school website	<ul style="list-style-type: none"> <li>Link to resources, e.g. District letter that can be personalized by principal / school team</li> <li>AW Flyers</li> <li>AW Student Success Plan</li> </ul>	<ul style="list-style-type: none"> <li>Add contacts from Student Success Plan to family contact information form.</li> </ul>
1-2 Per month	Call Home	Teacher	<ul style="list-style-type: none"> <li>Call Script</li> </ul>	<ul style="list-style-type: none"> <li>Log in Student Screen on SIS</li> <li>Track and monitor in case management system</li> </ul>
3-4 Per month	Call Home	School Counselor or Social Worker	<ul style="list-style-type: none"> <li>Call Script</li> <li>Documentation of Reasons <a href="https://www.attendanceworks.org/wp-content/uploads/2019/06/teacher-attendance-strategy-worksheet-rev-10-16-19.pdf">https://www.attendanceworks.org/wp-content/uploads/2019/06/teacher-attendance-strategy-worksheet-rev-10-16-19.pdf</a></li> </ul>	<ul style="list-style-type: none"> <li>Log in Student Screen on SIS</li> <li>Note reasons for absence and any supports or interventions needed.</li> <li>Track and monitor in case management system</li> </ul>
5 Per month	Family Meeting	Principal or other School Administrator	<ul style="list-style-type: none"> <li>Standard agenda for family meeting</li> <li>Student Success Plan</li> <li>List of resources</li> <li>Form for taking notes and follow up</li> </ul>	<ul style="list-style-type: none"> <li>Use district form for family meeting</li> <li>Attach</li> </ul>

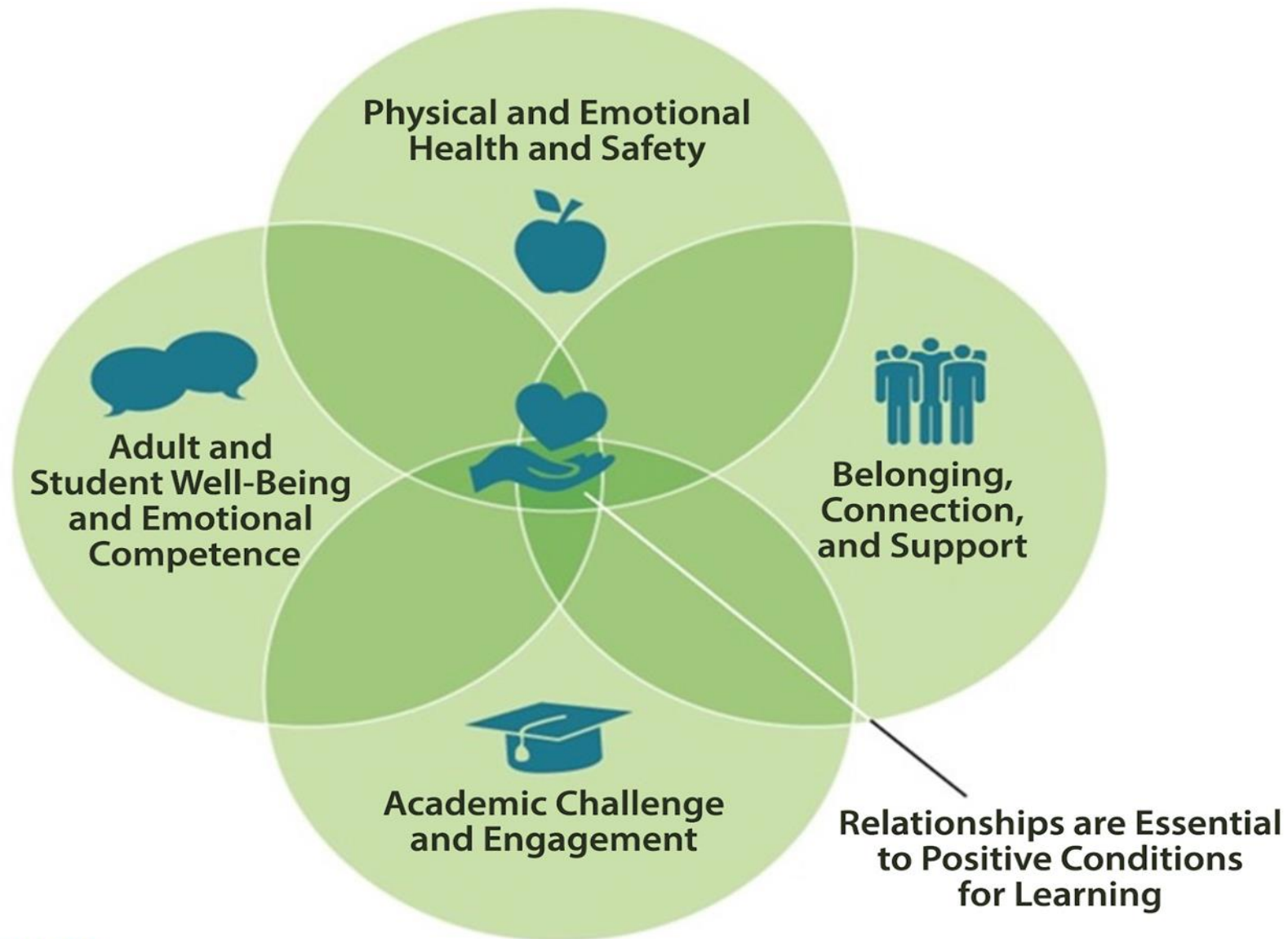
## **Team Function #3:**

*Identify factors and strategies that affect attendance*





# Positive Conditions for Learning Lead to Students Being Engaged and Attending Regularly





# The Push and Pull of Conditions for Learning

## Examples of Push-Out Factors

### **Feeling:**

Ignored

Unsafe

That you do not belong

### **Experiencing:**

Bullying

Boredom

Harsh and Exclusionary Discipline

Please Write in the Chat:

1. What is pushing students out of school?
2. What is pulling them in?

## Examples of Pull Factors

### **Feeling:**

Cared for

Safe

That you belong

### **Experiencing:**

Engagement

Support for students and their families

# Asking Powerful Questions

## 5 Whys Worksheet

Use the 5 Whys to understand what works.

### Identify a Positive Outlier:

High school students' period attendance improved during the month of October.

### Why is this happening?

1. Teachers decided to implement doorway greetings.

Why is that?

2. The principal shared the idea during a staff meeting.

Why is that?

3. The principal selected this strategy as a high impact, medium effort, evidence-based strategy that could improve attendance, behavior and focus on learning.

Why is that?

4. Focus groups with students revealed that they felt "disconnected" and "invisible" in school.

Why is that?

5. Lack of daily routines that acknowledge and welcome their presence.

### Blank worksheet:

<https://www.attendanceworks.org/wp-content/uploads/2019/06/Five-Whys-Worksheet.pdf>

### Identified Root Cause:

Students needed a sense of connection, belonging and welcome in order to show up, engage and participate in learning.

# Solutions must be grounded in an understanding of reasons for absence

## Barriers

- Illness, both chronic and acute – physical and mental
- Lack of health, mental health, vision, or dental care
- Family responsibilities
- Trauma
- Depression or anxiety
- Unsafe path to/from school
- Poor transportation
- Housing and food insecurity
- Frequent school changes
- Involvement with child welfare or juvenile justice systems
- Inequitable access to resources.

## Negative School Experiences

- Struggling academically and behaviorally
- Ineffective or harmful interventions
- Bored
- Social challenges
- Bullying
- Suspensions and expulsions
- Harsh, biased disciplinary practices especially for students of color
- Parents affected by their own school experiences
- Undiagnosed disability
- Lack of appropriate accommodations for disability
- Pressure for academic success

## Lack of Engagement

- Lack of or inequitable access to challenging, culturally responsive, engaging instruction & enrichment
- Lack of or ineffective academic, emotional and behavioral support
- No meaningful or negative relationships to adults in the school
- Stronger ties with peers out of school than in school
- Unwelcoming school climate
- Failure to earn credits/ no future plans
- Many teacher absences or long-term substitutes

## Misconceptions

- Absences are only a problem if they are unexcused
- Missing 2 days per month doesn't affect learning
- Sporadic absences aren't a problem
- Attendance only matters in the older grades
- Suspensions are not relevant

# Asking Powerful Questions – Perception versus Reality

## 5 Whys Worksheet

### Define the Problem:

Kindergartners have higher rates of chronic absenteeism.

### Why is this happening?

1. Families are keeping their children home out of concern for their children's health and safety.

Why is that?

2. Families are worried that their children are more vulnerable to Covid-19 given high transmission rates.

Why is that?

3. Families do not feel confident about the school's Covid-19 mitigation measures (e.g. sanitation, physical distancing, cohorting, masking, vaccination, quarantine, etc.)

Why is that?

4. School leaders have not effectively communicated procedures to keep students safe and shared how they have kept Covid-19 transmission rates low.

Why is that?

5. Lack of a plan to personally keep families abreast of the latest information and respond to their concerns.

Use the 5 Whys to understand a problem and the system that produces it.

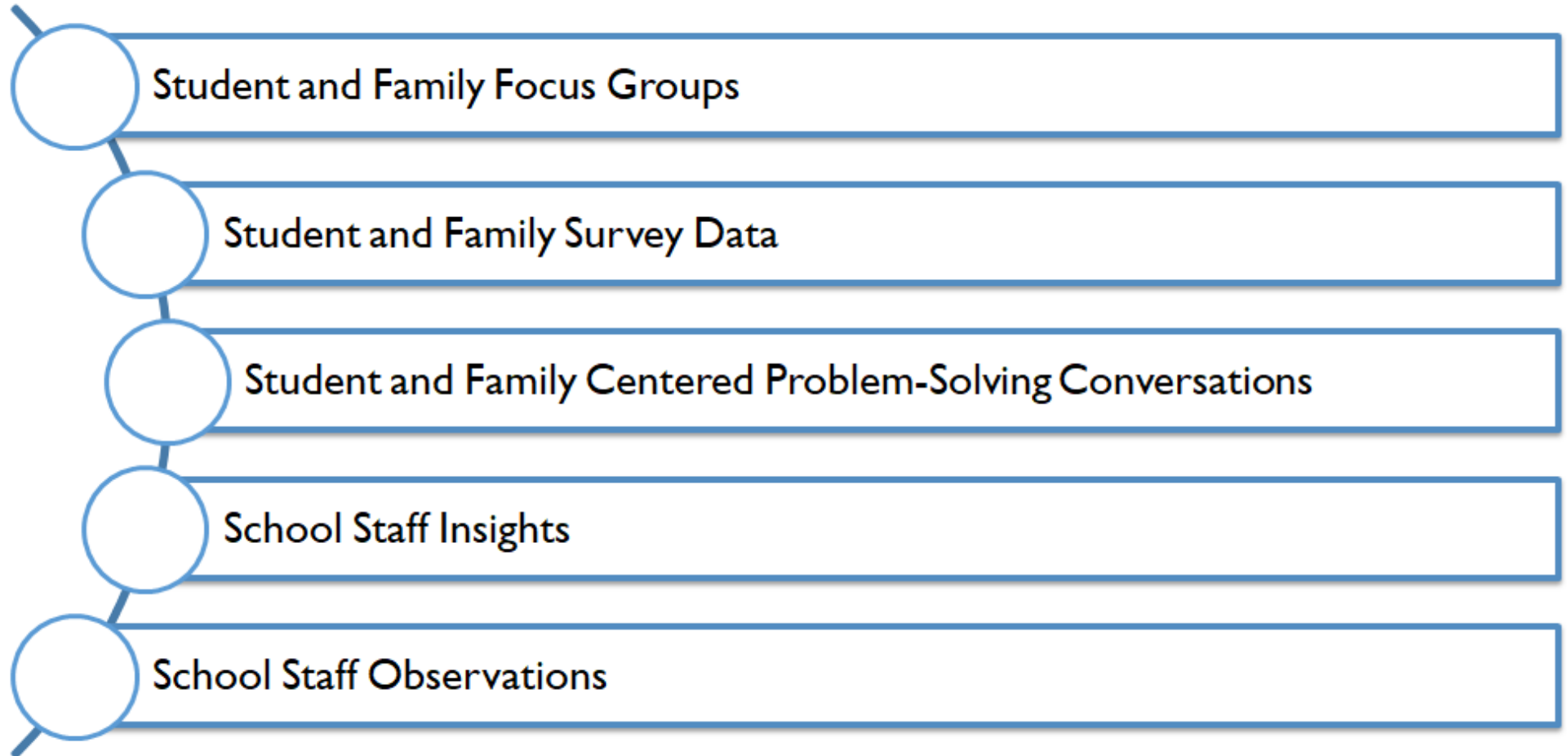
**Caution:** do not use it to lay blame on students or families

### Blank worksheet:

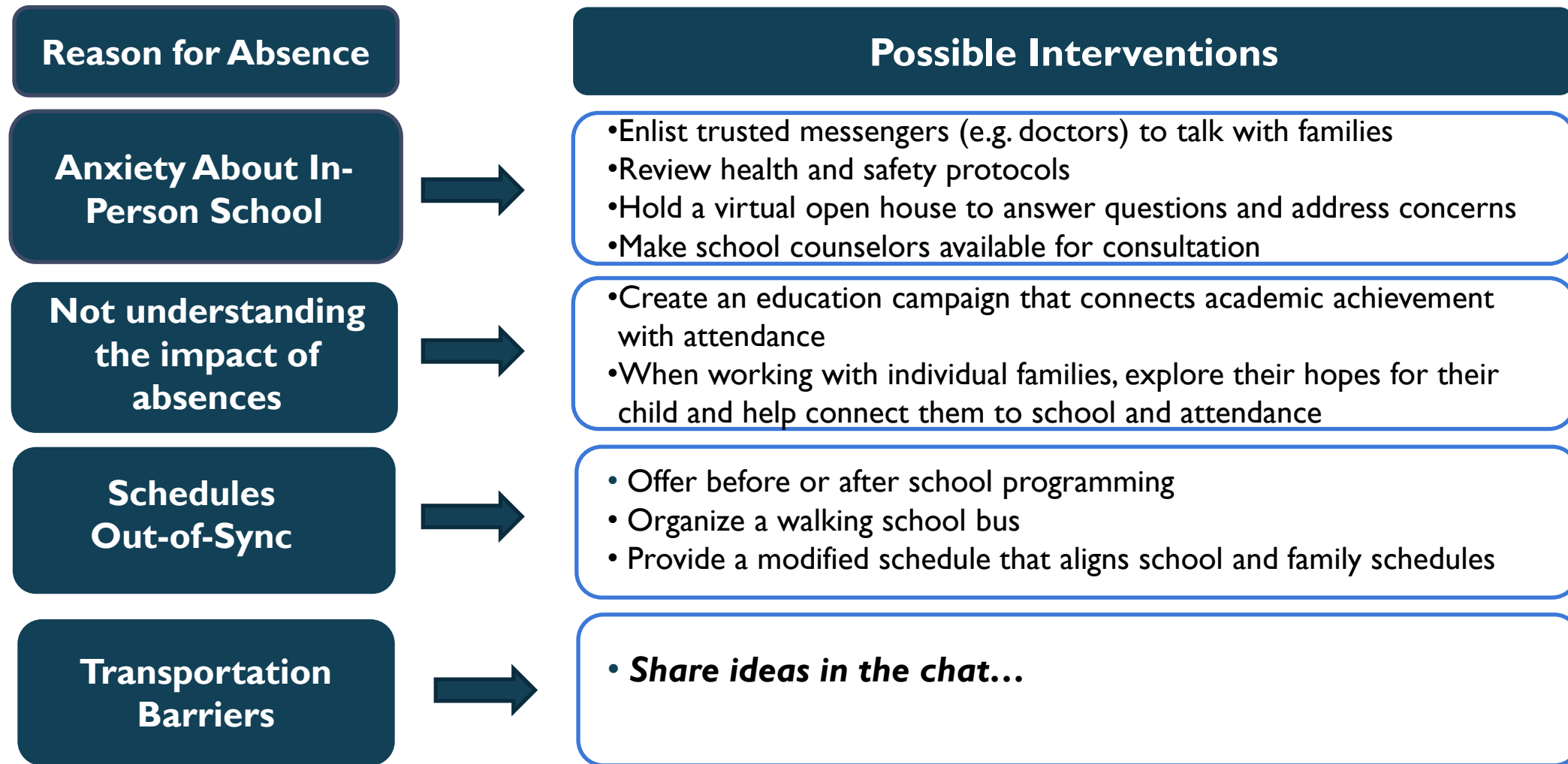
<https://www.attendanceworks.org/wp-content/uploads/2019/06/Five-Whys-Worksheet.pdf>

**Identified Root Cause:** Lack of an effectively implemented and communicated plan for reducing the spread of Covid-19.

# Validate Your Information about Why Students Attend or Miss School



# Align Interventions to Reasons for Absences





## How to Use the Attendance Playbook

### **The Guide to the Attendance Playbook offers practical tips for:**

- Forming a team
- Using attendance data to determine the number of strategies
- Analyzing why students are absent and selecting strategies that address those reasons
- Realistically assessing your team's capacity to implement each strategy
- Selecting strategies that are likely to have the greatest impact for the lowest effort
- Making an implementation plan
- Assessing how well the strategies worked

<https://www.attendanceworks.org/resources/attendance-playbook/>





# Understanding Common Causes of Absences Worksheet

Academic Conditions  
 Safety Concerns  
 Social Dynamics  
 Home Situation  
 Health Status  
 School Culture  
 Student and Parent Voice

## Worksheet: Understanding the root causes for student absenteeism

Use these questions to help identify the likely causes of absenteeism for a student who is chronically absent in your class. Understanding the root causes for missing too much school can help determine the best course of action. Is this something that you can help your student and his/her family overcome? Or is there an underlying issue that requires additional support, perhaps from the school social worker or guidance counselor?

<b>Academic Conditions</b>	
Is the student struggling academically? Consider what skills and content the student has missed as a result of his or her absences as well as other instructional needs.	Y / N
Does the student need accommodations to benefit from classroom instructions? (e.g. peer support, access to computer, breaks, material presented in different ways)	Y / N
Does the student have language or communication challenges?	Y / N
Does the student struggle with organizational tasks?	Y / N
Are there barriers to homework completion?	Y / N
Do you suspect that the student has an unidentified disability?	Y / N
<b>Safety Concerns</b>	
Have there been any reports of bullying?	Y / N
Is the student exposed to race, disability, cultural or LGBTQ biases?	Y / N
<b>Social Dynamics</b>	
Does the student get to avoid difficult social or academic situations by staying away from school?	Y / N
Are transitions difficult for the student? (e.g. entering the school building, moving from class to class)	Y / N
<b>Home Situation</b>	
Do the parents/guardians recognize the importance of and support regular school attendance?	Y / N
Are there problems in the home that contribute to frequent absences? (e.g., parental illness, homelessness, joblessness, child care, needed health or mental health services for parent/caregiver)	Y / N
<b>Health Status</b>	
Are there conditions in the classroom, cafeteria or other school areas that affect the student's health or safety? (e.g. mold or other asthma triggers, animal dander, food allergens)	Y / N
Does the student exhibit anxiety due to separation from parent / caregiver?	Y / N
Does the student require health or mental health-related treatment that interferes with attendance?	Y / N
<b>School Culture</b>	
Are there any clubs, programs or resources during the school day and after school that might help engage the student?	Y / N
Is there a caring adult at the school that could mentor the student?	Y / N
<b>Student Voice</b>	
Has the student identified the reasons for missing school?	Y / N
<b>Parent Voice</b>	
Have you met with the parent/caregiver to discuss attendance concerns?	Y / N
Has the parent/caregiver identified specific barriers to attendance?	Y / N
Are there cultural, language, or other types of barriers that require extra effort on the part of the school to work with the parent/caregiver?	Y / N
<b>Attendance Barriers for Students with Identified Disabilities</b>	
Has the IEP/504 team met recently to review and revise the student's educational plan?	Y / N
Are the instructional and behavioral supports the rights ones?	Y / N



rev. 10/16/19  
[www.attendanceworks.org](http://www.attendanceworks.org)

## **Team Function #4:**

*Mobilize everyone in the school community  
to address attendance*





## **Mobilize the School Community to Address Attendance**

**Involve the  
Whole School  
Staff**

**Engage External  
Partners**

# We All Have a Role



<https://vimeo.com/230451908>

[www.attendanceworks.org](http://www.attendanceworks.org)



## Partners for Change

The greater the size of the challenge, the more partners are needed. Many different types of partners can be enlisted, but local government and public agencies are especially important. Tap into existing initiatives and coalitions to engage potential partners.

- Businesses
- Community Schools Initiatives
- Family Support Organizations
- Early Childhood Providers
- Faith Based Organizations.
- Health Providers
- Housing Agencies
- Hunger Relief Organizations
- Institutes of Higher Education
- Local / Tribal Governments
- National Service/Volunteers/Mentors
- Out of School Time providers
- Social Emotional Learning Providers
- Social Services
- Population-Specific Service or Civic Organizations
- Philanthropy (including foundations and United Ways)

# Align Interventions to Reasons for Absences

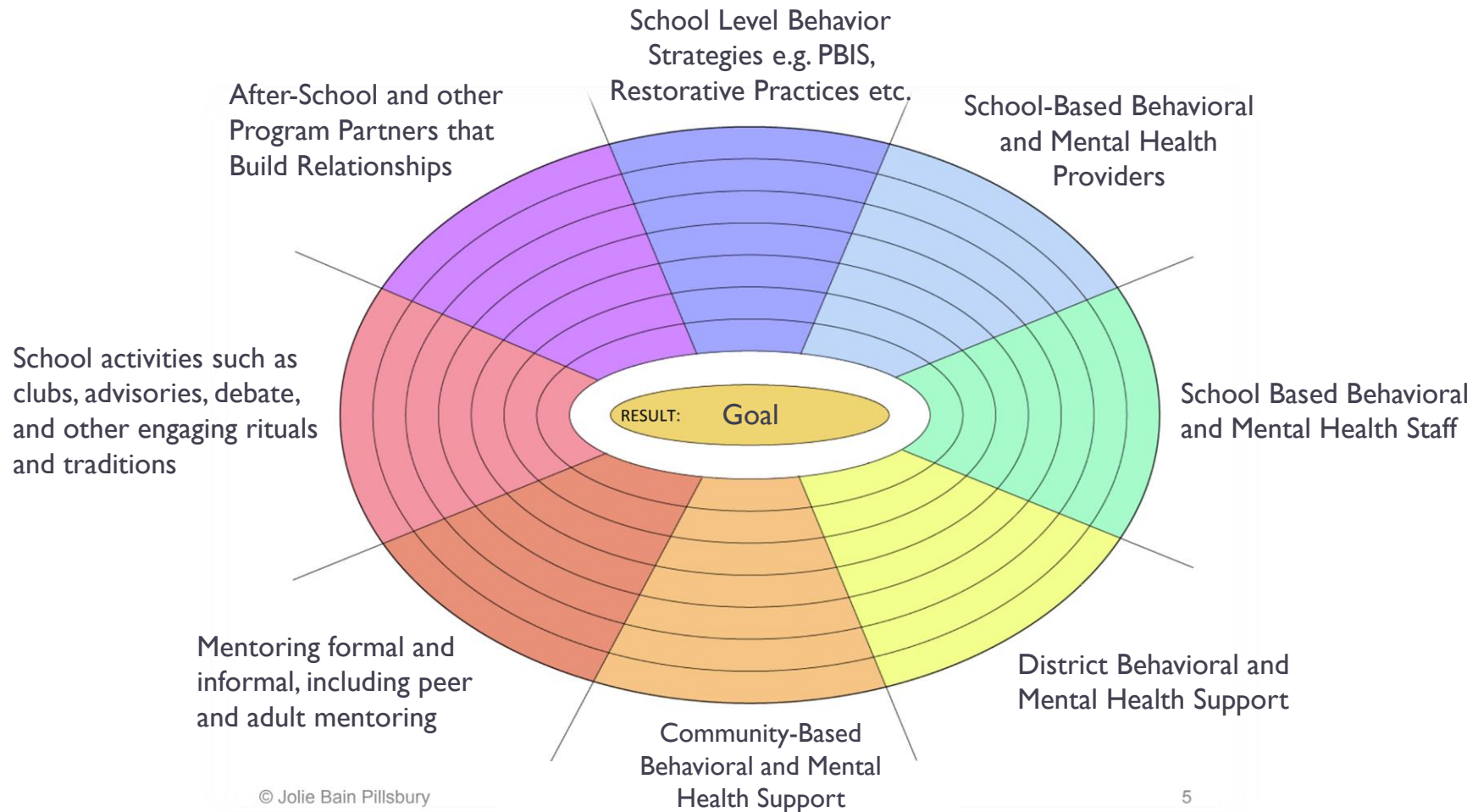
Reason for Absence	Possible Interventions	Potential Partner
Anxiety About In-Person School	<ul style="list-style-type: none"><li>• Enlist trusted messengers (e.g. doctors) to talk with families</li><li>• Review health and safety protocols</li><li>• Hold a virtual open house to answer questions and address concerns</li><li>• Make school counselors available for consultation</li></ul>	Local pediatricians Promotoras ( <i>community health workers</i> ) Public health clinic
Not understanding the impact of absences	<ul style="list-style-type: none"><li>• Create an education campaign that connects academic achievement with attendance</li><li>• When working with individual families, explore their hopes for their child and help connect them to school and attendance</li></ul>	Mayor's Office United Way Family Resource Center
Schedules Out-of-Sync	<ul style="list-style-type: none"><li>• Offer before or after school programming</li><li>• Organize a walking school bus</li><li>• Provide a modified schedule that aligns school and family schedules</li></ul>	Parks & Rec program Boys & Girls Club
Transportation Barriers	<ul style="list-style-type: none"><li>• <b><i>Share ideas in the chat...</i></b></li></ul>	





## Assess and Expand Mental, Behavior, Relational and Emotional Supports


Goal: Engage and support students socially and emotionally.



# List of External Partners

- ❖ Use this worksheet to help keep track of your external partners
- ❖ Be sure to update the list on a regular basis

<https://www.attendanceworks.org/wp-content/uploads/2019/06/List-of-External-Partners.docx>



## External Partners

School \_\_\_\_\_ District \_\_\_\_\_

**Primary School / District Contact**  
 Name \_\_\_\_\_ Title/Position: \_\_\_\_\_  
 Email: \_\_\_\_\_ Phone \_\_\_\_\_

Name of Partner	Contact Info. <small>(name, email, phone)</small>	What is being provided?	Who is being served?	Time Period of Partnership	Who established this partnership? <small>(name, email, phone)</small>	Last updated on <small>(mm/dd/yy)*</small>
<i>EXAMPLE: Springfield County Food Bank</i>	<i>name, email, phone#</i>	<i>food</i>	<i>all students</i>	<i>SY 2021-2022</i>	<i>name, email, phone#</i>	<i>8/1/21</i>

\*Update the information for each partner at least annually.



# **Team Function #5:**

*Determine if you are making a difference*





## Measuring Progress

### ***Answer these four key questions:***

1. How much did we do? (*quantity*)
2. How well did we do it? (*quality*)
3. What difference did we make for the students who received support?
4. What was the impact on the school as a whole?



## Questions from the Audience





**Cecelia Leong, Vice President for Programs**  
[cecilia@attendanceworks.org](mailto:cecilia@attendanceworks.org)

